



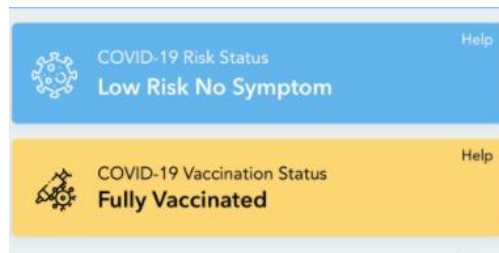
# IMPORTANT INFORMATION FOR MALAYSIA TRAVELLERS CARD

Dear Guests,

We are excited to welcome you to the Spectrum of the Seas. As part of the Malaysia Authorities requirement, all guests must complete the [Digital Pre-Departure Travellers Card](#), this **must be completed** before the day of sailing and **cannot be completed on the day of sailing**. A Blue Traveller Card will be required to be shown at point of check-in, a Red Traveller Card will allow you to sail but you will be required to sign a waiver form acknowledging you will be unable to go ashore when the ship is in port.

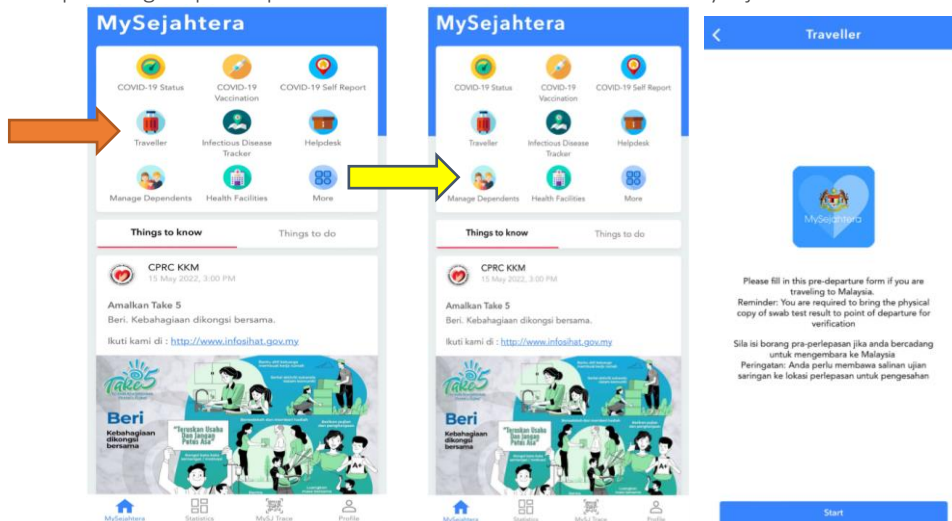
All guests who did not complete the Digital Pre-Departure Travellers Card for Malaysia will unfortunately be denied disembarking in Malaysia Ports. It is the guest's responsibility to ensure the pre-departure form is completed before boarding.

Also, please remember to upload your Vaccination records if you are eligible to be vaccinated. Your MySejahtera Vaccination Status should show as below:



## Steps to find the Digital Pre-Departure Form (DPDF)

1. Download the [MySejahtera application](#).
2. Fill-up the digital pre-departure form via the 'Traveller' icon on MySejahtera and add Dependents.





## IMPORTANT INFORMATION FOR MALAYSIA TRAVELLERS CARD

### MySejahtera



MySejahtera is a digital system implemented by the Malaysian Government to facilitate contact tracing efforts in response to the COVID-19 pandemic in Malaysia. It also serves as a vaccine passport.

Download here:



We are providing you the instructions to assist you with completing the digital Travel Card, please follow the steps on the following pages. If you require assistance, please contact below:

General Technical Support Matters :	Hotline
Email address	+60 3 76648838
	Monday to Sunday
<a href="mailto:safetravel@myeg.com.my">safetravel@myeg.com.my</a> (9 am to 5 pm)	Closed on Malaysian public holidays

# GUIDELINES TO FILL UP THE MYSEJHATERA TRAVELLERS CARD



## IMPORTANT INFORMATION FOR MALAYSIA TRAVELLERS CARD

1. Please state your national. \* *Sila nyatakan warganegara anda.* \*
  - Malaysian / Warganegara Malaysia
  - Non-Malaysian/ Bukan Warganegara

1. Please state your nationality. \*  
*Sila nyatakan warganegara anda.* \*

Malaysian / Warganegara Malaysia

Non-Malaysian / Bukan Warganegara

2. Please select your citizenship \* *Sila pilih kewarganegaraan anda\**  
**SCROLL TO CLICK ON YOUR CITIZENSHIP**

2. Please select your citizenship \*  
*Sila pilih kewarganegaraan anda\**

American

3. Passport No \* *No. Pasport \**  
e.g. : AB12345/ contoh: AB12345 **INPUT YOUR PASSPORT NUMBER**

3. Passport No \*  
*No. Pasport \**

e.g. : AB12345 / contoh: AB12345

4. Occupation \* *Pekerjaan \**  
- Select / Pilih **SCROLL TO SELECT**

Professional / Profesional

Manager / Pengurus

Technician and Associate  
Professional / Juruteknik dan  
Profesional Bersekutu

Clerical Support Worker /  
Kerani

Cancel OK



## IMPORTANT INFORMATION FOR MALAYSIA TRAVELLERS CARD

5. Age \* *Umur* \*

**INPUT YOUR AGE BEFORE YOUR NEXT BIRTHDAY**

6. Gender \* *Jantina*

**SELECT OPTION**

Male / Lelaki	✓
Female / Perempuan	
Cancel	OK

7. Purpose of Travel \* *Tujuan lawanta* \*

**SELECT** Holiday / Percutian

Holiday / Percutian	✓
Business / Perniagaan	
Visit Friend Or Relative / Melawat kenalan atau saudara	
In transit / Dalam transit	
Conference or Exhibition / Konferens atau Pameran	
Cancel	OK

8. Do you travel to Malaysia at least three (3) times in a week? \* *Adakah anda memasuki ke Malaysia lebih daripada tiga (3) dalam seminggu?* \*

**SELECT** Yes or No

Yes / Ya	
No / Tidak	
Cancel	OK

9. Place of Departure \* *Tempat Perlepasan* \*

**SCROLL TO SELECT** Singapore



## IMPORTANT INFORMATION FOR MALAYSIA TRAVELLERS CARD

Serbia  
Seychelles  
Sierra Leone  
Singapore ✓  
Slovakia

Cancel OK

### 10. Mode of travel \* *Kaedah pengembaraan \**

**SCROLL TO SELECT** Sea/Laut

Air / Udara  
Land / Darat  
Sea / Laut ✓  
Cancel OK

### 10.1 Port of Arrival \* *Tempat Ketibaan \**

**SCROLL to Select**

Port Klang / Pelabuhan Klang  
Port Stulang / Pelabuhan Stulang  
Pulau Pinang Port / Pelabuhan Pulau Pinang ✓  
Pulau Redang Port / Pelabuhan Pulau Redang

Cancel OK

**3 Nights cruise**

**Pulau Pinang Port**

Port Dickson Port / Pelabuhan Port Dickson  
Port Klang / Pelabuhan Klang ✓  
Port Stulang / Pelabuhan Stulang  
Pulau Pinang Port / Pelabuhan Pulau Pinang

Cancel OK

**4 Nights cruise**

**Port Klang**

### 11. Flight/Vessel/Vehicle No. \* *No. Penerbangan/Kapa/Kenderaan. \**

**Input** Spectrum of the Seas

11. Flight/Vessel/Vehicle No. \*  
*No. Penerbangan/Kapal/Kenderaan. \**

Spectrum of Seas



## IMPORTANT INFORMATION FOR MALAYSIA TRAVELLERS CARD

12. Departure Date. \* *Tarikh Berlepas* . \*

**SCROLL to select Date of ship sailing date and departure time as 17:00**

12. Departure Date. \*  
*Tarikh Berlepas* . \*

19 May 2022 17:00

13. Arrival Date and Time \* *Tarikh dan Masa Ketibaan* \*

**SCROLL to select the date and time as follows:**

- 3 nights Sailing Scroll to select next day date and ARRIVAL time as 16::00

13. Arrival Date and Time \*  
*Tarikh dan Masa Ketibaan* \*

20 May 2022 16:00

- 4 nights Sailing Scroll to select next day date and ARRIVAL time as 08:00

13. Arrival Date and Time \*  
*Tarikh dan Masa Ketibaan* \*

20 May 2022 8:00

14. Address of Stay in Malaysia \* *Alamat Tempat Tinggal di Malaysia* \*

**Enter the address options:**

- 3 nights Sailing Scroll to select next day date and ARRIVAL time as 16::00

14. Address of Stay in Malaysia \*  
*Alamat Tempat Tinggal di Malaysia* \*

No1 King Edward Place

- 4 nights Sailing Scroll to select next day date and ARRIVAL time as 08:00

14. Address of Stay in Malaysia \*  
*Alamat Tempat Tinggal di Malaysia* \*

Bandar Armada Putra, Pulau Indah



# IMPORTANT INFORMATION FOR MALAYSIA TRAVELLERS CARD

## 15. State \* *Negeri* \*

**SCROLL to Select**

**3 Nights cruise**  
Pulau Pinang

**4 Nights cruise**  
Selangor

## 15.1 District \* *Daerah* \*

**SCROLL to Select**

**3 Nights cruise**  
Timur Laut

**4 Nights cruise**  
Klang

## 16. Postcode \* *Poskod* \*

**Enter below options:**

**3 Nights cruise**

10300

16. Postcode \*  
*Poskod* \*

10300

**4 Nights cruise**

42009

16. Postcode \*  
*Poskod* \*

42009



## IMPORTANT INFORMATION FOR MALAYSIA TRAVELLERS CARD

17. Name of Contact in Malaysia. \* *Nama Orang untuk dihubungi di Malaysia.* \*

**Rosman Jaffar**

17. Name of Contact in Malaysia. \*  
*Nama orang untuk dihubungi di Malaysia.* \*

Rosman Jaffar

18. Phone Number of contact in Malaysia. \* *No Tel orang untuk dihubungi di Malaysia.* \*

**+60137080331**

18. Phone Number of contact in Malaysia. \*  
*No Tel orang untuk dihubungi di Malaysia.* \*

+60137080331

19. How many doses of COVID-19 vaccine have you received? \* *Berapa dos vaksin COVID-19 yang anda telah terima?\**

**SCROLL TO SELECT accordingly.**

None / Tiada

One (1) dose / Satu dos

Two (2) doses / Dua dos

Three (3) doses / Tiga dos

More than three doses / Lebih  
dari tiga dos

Cancel

OK

20. Please state the name of COVID-19 vaccine you have received. \* *Nyatakan nama vaksin COVID-19 yang telah anda terima.* \*

Apakah jenis vaksin COVID-19 yang anda telah terima?\*

Note: If you are exempted from vaccination, please select option: Exempted

If you have not received COVID-19 vaccine, please select: None





## IMPORTANT INFORMATION FOR MALAYSIA TRAVELLERS CARD

Jika anda dikecualikan dari mengamil vaksin atas sebab perubatan, sila pilih: Dikecualikan  
Jika anda belum pernah menerima sebarang vaksin COVID-19 vaccine, sila pilih: Tiada

Pfizer	<input type="checkbox"/>
Sinovac	<input type="checkbox"/>
AstraZeneca	<input type="checkbox"/>
Sinopharm	<input type="checkbox"/>
Moderna	<input type="checkbox"/>
Janssen	<input type="checkbox"/>
Sputnik-V	<input type="checkbox"/>
Sputnik Light	<input type="checkbox"/>
CanSino	<input type="checkbox"/>
COVAXIN	<input type="checkbox"/>
Zifivax	<input type="checkbox"/>
epivaccorona	<input type="checkbox"/>
CoviVac	<input type="checkbox"/>
Nuvaxovid	<input type="checkbox"/>
Others / Lain - lain	<input type="checkbox"/>
Exempted / Dikecualikan	<input type="checkbox"/>
None / Tiada	<input type="checkbox"/>

21. Have you been infected with COVID-19 in the past 60 days? (from the date you are tested positive until the date of departure)\* *Adakah anda pernah dijangkiti COVID-19 dalam tempoh 60 hari? (dari Tarikh anda disahkan positif sehingga Tarikh anda berlepas)\**

Note: If you answer yes to the above, you are advised to perform RTK-antigen test 2 days before departure.

*Jika anda menjawab YA untuk soalan di atas, anda dinasihatkan untuk menjalani ujian RTK-antigen 2 hari sebelum berlepas.*

SELECT / Pilih Yes or No



## IMPORTANT INFORMATION FOR MALAYSIA TRAVELLERS CARD

Yes / Ya

No / Tidak

Cancel OK

22. Have you had any of the following symptoms over the past 14 days? \*

*Adakah anda pernah mengalami gejala-gejala berikut dalam tempoh 14 hari yang lepas? \**

SELECT/ Pilih Yes or No

Yes / Ya

No / Tidak

Cancel OK

○ Hit the “Submit” button



○ Make sure that all the details are accurate.

tempoh 14 hari yang lepas?\*

**Note**

Please ensure all details are accurate before submitting.

Cancel OK

7. volunteer in the last 14 days? / Adakah anda seorang sukarelawan

• Fever / Demam

Please ensure that all information provided is correct. False declaration made by you is an offence under the Section 22.(d) of Prevention and Control of Infectious Disease Act 1988 [Act 342] and if convicted may be punishable with imprisonment or fine or both, under Section 24 of the same Act.

OK

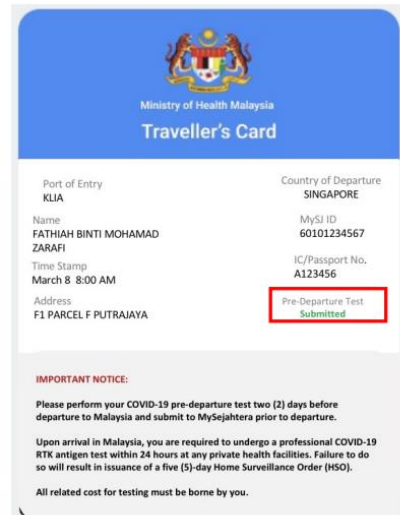
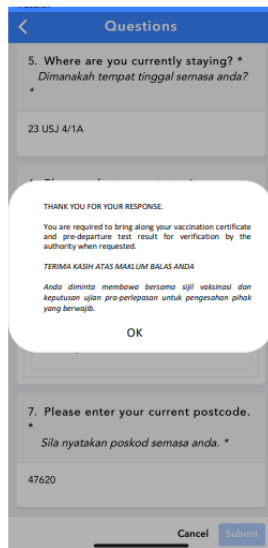
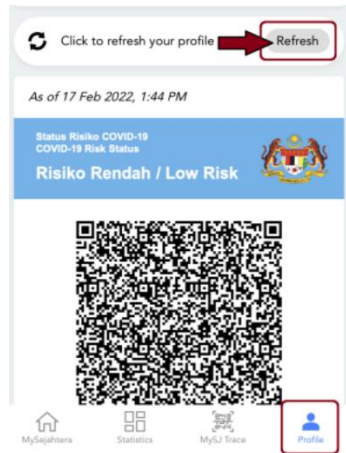
Jika anda menjawab YA untuk mana-mana gejala di atas, sila dapatkan rawatan di

Once you have completed and pressed Submit Tab you should have the approved Blue Traveller’s Card. Below Blue Traveller’s Card (see next page) will be required to show during your check-in on the day of sailing. Failing to do so will deny you from going off the ship in Malaysia port (s).

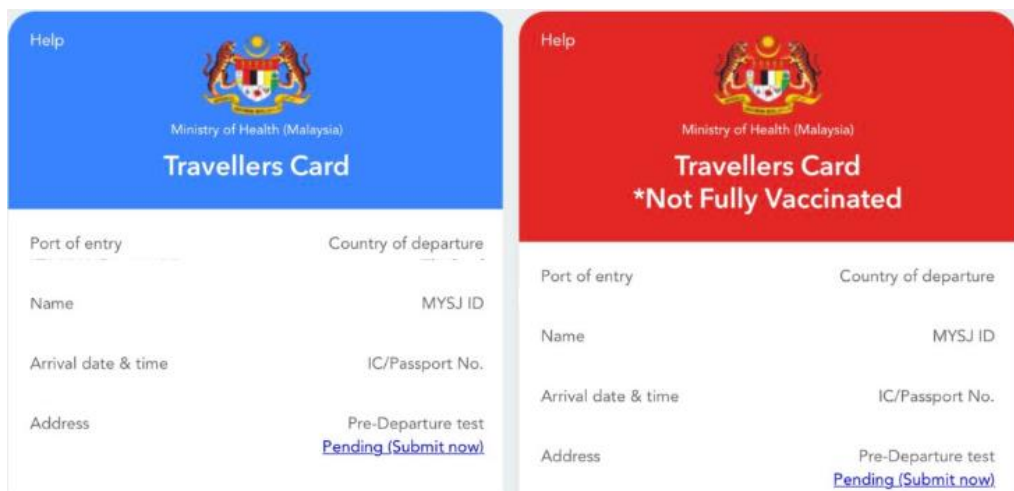
○ Go to “Profile” and Click on “Refresh” button



# IMPORTANT INFORMATION FOR MALAYSIA TRAVELLERS CARD



- A blue “Travellers Card” issued will allow you to go ashore in Malaysia Port.
- A red “Travellers Card” issued will not allow you to go ashore in Malaysia Port.





## IMPORTANT INFORMATION FOR MALAYSIA TRAVELLERS CARD

- If you are issued a red “Travellers Card” you will be able to sail with the ship.
- Those travelling from Singapore, if you selected “YES” to Travel to Malaysia at least 3 times a week, fully vaccinated travellers will receive a PURPLE Frequent Travellers Card.
- Frequent Travellers are required to submit the Traveller Form every 7 days.

**IMPORTANT:** Kindly note that the Malaysia Ministry of Health requirement on vaccination defers from Singapore Ministry of Health, all guests will have to follow Singapore cruise medical protocol.



# IMPORTANT INFORMATION FOR MALAYSIA TRAVELLERS CARD

## TROUBLE SHOOT

If you are fully vaccinated and have indicated so on the form but the Travellers Card issued is still RED



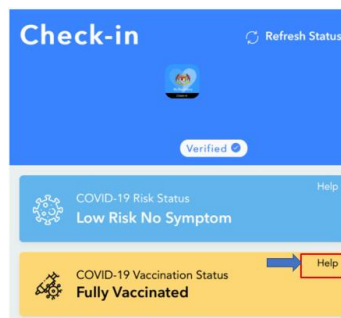
### Kindly do the following:

On the Profile page, tab the 3 lines Menu on the top right.

Select “My Personal Details”

Update the Date of Birth (DOB)

- After filling the form but you don't see the Travellers Card
- The Travellers Card should be on the Profile page. Tab on “Refresh” Button.
- Update MySejahtera to the latest version to use the latest features of the App.
- Ensure your COVID-19 Vaccination Status shows “Fully Vaccinated”, if not, click on the Help button, answer the questions and upload your vaccination report.
- Make sure that you have the “Verified” badge on the Check-in/MySJ Trace Tab. If not, click on “Verify now” and verify your name and IC/Passport number are correct > “Confirm”. You will get the “Verified” badge after the verification.



- For IOS users, please follow these steps “Force Stop” your application> go to Setting> General> iPhone storage> MySejahtera application> Offload App. Delete My SJ app> Go to apps store and reinstall MySJ app.
- For Android users, please “Force Close” your application> go to device settings> applications & notifications> find MySj application> storage/date & cache> clear storage/data> open MySJ> go to your profile page > refresh your profile.
- If after trying these steps and the issue persist, kindly drop MySejahtera a message via Facebook or direct message them on Twitter.

Source: [Unable to get Travellers Card](#)